CERTIFICATE

INFORMATION TECHNOLOGY MANAGEMENT SERVICE

TRUE VENTURES COMPANY FOR INFORMATION TECHNOLOGY

ABI BAKR AS-SIDDIQ BRANCH ROAD, AL-WADI DISTRICT, RIYADH, KINGDOM OF SAUDI ARABIA

SCOPE

PROVIDING SOFTWARE AND AI SOLUTIONS

This is to certify that The Information Technology – Management Service of the above-mentioned Company meets the requirement of

ISO/IEC 20000-1:2018

MSE: 0691125IT	**11 NOV. 2025**
Certificate Number	Date of Initial Registration
01 NOV. 2026	**10 NOV. 2027**
Date of Last Issue	Date of Expiry

Certificate is valid for 3 years (11/11/2025 to 10/11/2028) from the date of Initial registration.
Upon successful completion of surveillance audit a new certificate with an extended validity will be issued.
Rev.01, dt. 01.11.2026

Oss Middle East General Manager

EGAC Accredited
ITMS Certification
CAB # 011702

For Verification and update information please visit www.ossmideast.com/verify-certificates

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