CERTIFICATE

INFORMATION TECHNOLOGY MANAGEMENT SERVICE

TRUE VENTURES FOR ARTIFICIAL INTELLIGENCE AND TECHNOLOGY

ADMINISTRATIVE UNIT NO. A-P03, LOCATED IN BUILDING A, LOWER GROUND FLOOR, COMMERCIAL AND ADMINISTRATIVE MARKET, CLUBS AREA 1 (NORTHERN), FIFTH SETTLEMENT, NEW CAIRO, EGYPT
BRANCH ADDRESS: FOURTH FLOOR UPSTAIRS, ABOVE BANQUE MISR SANDOUB BRANCH, SANDOUB ROAD AREA, MANSOURA CITY, DAKAHLIA, EGYPT

SCOPE

PROVIDING SOFTWARE AND AI SOLUTIONS

This is to certify that The Information Technology – Management Service of the above-mentioned Company meets the requirement of

ISO/IEC 20000-1:2018

MSE: 0681125IT	**11 NOV. 2025**
Certificate Number	Date of Initial Registration
01 NOV. 2026	**10 NOV. 2027**
Date of Last Issue	Date of Expiry

Certificate is valid for 3 years (11/11/2025 to 10/11/2028) from the date of Initial registration.
Upon successful completion of surveillance audit a new certificate with an extended validity will be issued.
Rev.01, dt. 01.11.2026

Oss Middle East General Manager

EGAC Accredited
ITMS Certification
CAB # 011702